

**Division of Immigration Health Services
Performance Improvement
Reporting Table**

	Total Number this Quarter	Total Number last Quarter	Year to Date
A. Patient Grievances			
1. Medical Care			
2. Mental Health Care			
3. Medications			
4. Access to Care			
5. Diet			
B. Medication Errors			
1. Scripts filled			
2. Category of Error			
a. Wrong Drug			
b. Wrong Person			
c. Date			
d. Time			
e. Route			
3. Adverse Drug Rx			
C. Incident Reports			
D. Radiology			
1. X-rays taken			
2. Retakes			
3. % Retakes			
4. Category of retakes			
a. Poor Technique			
b. Faulty Equip.			
c. Wrong Procedure			